

### SPOT REMOVAL

**There is no magic in stain removal. All situations, surfaces and materials are different. Good sense, timing and technique are your best defense!**

**Most old stains are damage and won't come out, so don't worry!**

Catch it while it's fresh; chances for removal are 75% better. Don't iron or hot-air dry until the stain is gone-heat sets most stains.

First blot up all the liquid and scrape up all the solids you can. On a large liquid spill you can use a wet/dry vacuum, be careful not to spread the stain.

Test any chemical you intend to use in a hidden area to make sure it won't discolor or damage the surface,

Apply spotter, and work from the outside of the stain in, to avoid spreading. Blot, don't scrub the flat face of a spotting brush if needed to help break up the stain.

Rinse chemical spotters out with water, blot the area dry and feather the edges, brush or fluff up pile or nap.

On carpet and upholstery, put a thick pad of toweling over the spot, weight it down with books, and leave it there overnight to wick up" any remaining moisture.

## Swish SPOT REMOVAL TIPS



**1.** Catch the stain while it is fresh. Chances for complete removal are 75% better.

**2.** First blot up all of the liquid using a light coloured cloth or scrape up all of the solids you can. When a large spill occurs, feel free to use a wet vacuum.

**3.** Apply the spotter. Always colour fast test your spotter in a hidden spot to make sure it won't discolour or damage the surfaces. Always READ the label for precautions.



**4.** WORK FROM THE OUTSIDE of the stain towards the middle. This prevents spreading or enlarging the stain area. Blot area using a light coloured cloth or a tablespoon. Avoid aggressive scrapers/tools. This will damage the carpet fibres.

**5.** Rinse with clear water and blot using a light coloured cloth until no more of the coloured stain appears on the cloth. Brush the pile evenly.

**6.** Place a light coloured cloth over the treated area and weigh it down to wick up any excess liquid. Place a wet floor sign over the area to avoid re-soiling and customer foot traffic.