Floorcare Trouble Shooting Guide



POOR GLOSS	
MOST COMMON CAUSES	SOLUTION
Insufficient coats applied or re-coat schedule off	Deep Scrub Rinse thoroughly Apply additional coats Maintain 3 - 6 coats
Thin coats of floor finish	Apply in medium to full coats; avoid wringing out mops
Wrong scrubbing or buffing pads/brushes used (used too agressively)	Use red pads for routine scrubbing, blue or black pads for deep scrubbing, approved pads or brushes for buffing On uneven floors, use an appropriate brush
Excessive amount of sand or grit	Use approved mats Dust mop frequently Remove grit outside doors
Floor not properly rinsed before re-coat	Strip Rinse well Apply new finish

DISCOLOURED FINISH	
MOST COMMON CAUSES	SOLUTION
Finish applied with new cotton mops before soaking or cleaning them.	Soak and clean new mops thoroughly Use Rayon or Synthetic mops to apply finish
Incorrect concentration of cleaner	Follow recommended dilution ratios Take advantage of Dilution Control Dispensers
Wrong scrubbing or buffing pads/brushes used (used too agressively)	Strip, rinse and reapply finish Deep scrub finish properly before re-coating
Outside dirt, sand and grit ground into finish	Use approved mats Dust mop frequently Remove grit outside doors
Ineffective daily cleaning (particularly with high speed equipment)	Damp mopping may not be sufficient Use autoscrubber daily with proper cleaner and pads

MOST COMMON CAUSES	SOLUTION
Wrong scrubbing or buffing pads/brushes used	Use red pads for routine scrubbing, blue or black pads fo deep scrubbing, approved pads or brushes for buffing On uneven floors, use an appropriate brush
Excessive amount of sand or grit	Use approved mats Dust mop frequently Remove grit outside doors
Floor Finish applied too thick	Deep scrub with black pad
Re-coating excessive	Re-coat floor Maintain 3 - 6 coats
Not scrubbing or buffing often enough	Separate main floor from secondary traffic areas Schedule appropriate maintenance



STREAKS	
MOST COMMON CAUSES	SOLUTION
Floor finish applied over factory finish - new tile	Strip thoroughly, rinse and reapply finish
Dirty mop or equipment used	Ensure equipment is clean before applying finish Use liners (garbage bags) for mopbuckets
Recoating before previous coat has properly dried	Strip, rinse and reapply finish Ensure that previous coat is dry before recoating
Floor finish frozen or stored in extreme heat	Replace damaged product Strip, rinse and reapply finish
Floor finish contaminated	Use a clean finish mop Do not pour unused finish back into container Line bucket with a garbage bag and pour finish into it Dispose of leftover finish

MOST COMMON CAUSES	SOLUTION
Factory finish not stripped before finishing	Strip thoroughly, rinse and reapply finish
Applying coats too thinly	Apply finish in medium to full coats Avoid wrung out marks
Wrong buffing pads or brushes used	Use recommended pads or brushes
Burnishing a finish designed for low speed buffing or spray-buffing	Match the finish to the maintenance procedure
Floor not thoroughly cleaned or rinsed before finishing	Before applying finish, ensure floor is thoroughly cleaned and rinsed